



Cancellation and Deposit Policy

Once you have booked an appointment with us, it means that we have reserved time in our schedule exclusively for you. We have always asked for your consideration in alerting us 24 hours in advance when you are unable to make your appointment. Late cancellations and missed appointments cause our other clients to have to wait for their own appointments, and for this reason we have a strictly enforced cancellation policy:

We require AT LEAST 24 hours prior notice when cancelling appointments. Late cancellations and no-shows will be charged a fee of \$75.

We request you arrive no less than 10 minutes before your scheduled appointment time. Often, you will have updates to your paperwork that will need to be filled out. Clients who are past their appointment time will need to be rescheduled.

Cancellations made up to 24 hours before a scheduled appointment via text, email, or phone call will be processed without penalty. We continue to provide an automated email and text message reminder/confirmation through our appointment system as well as through our direct texting lines.

Deposits

We request a \$75 deposit for clients who are new to Bella and booking with one of our injectors for the first time. The deposit secures your appointment and is your commitment to attend your visit or give 24 hours notice if you need to reschedule. Your deposit will be applied to your services the day of your visit, or will be reimbursed if you do not receive treatment.

Current clients booked with an injector who no-show or late cancel will be subject to the \$75 fee and may be asked to leave a \$75 deposit in order to book another appointment.

All clients will be asked to leave a credit card on file.

Please reach out to us should you have a change in contact information so that we may update your profile. We thank you in advance for your understanding and cooperation.